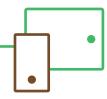
HOTstream Mobile

Engage with your guests anytime, anywhere.





HOTstream Mobile enables hoteliers to provide guest interactive services to iOS, Android and Windows mobile devices, creating an additional opportunity to communicate directly with your guests before, during and after their stay. Guests can now easily access hotel services, make reservations to hotel facilities, restaurants, spa or golf, view their bill, order room service, get travel information, view live TV channels and video on demand movies and much more on their preferred device.

Mobile Key

Virtual TV Remote Control

Content and screen sharing

In-room dining and ordering

Direct communication with guests

Guest services & requests

Integration with hotel systems

Consistent user experience

VOD & Mobile TV To Go

Ads & promotions

HOTstream[®]

All services, all screens. One experience.



Contactless guest services and requests

HOTstream Mobile allows guests to order room service, make restaurant and spa reservations, request for amenities and other services through their personal devices. HOTstream enhances revenue opportunities by enabling shopping within the hotel or from hotel endorsed shops.



Integration with hotel systems

HOTstream Mobile is already integrated with the leading hotel systems (PMS, POS, SPA, Golf, Valet, Service Order Management, In-Room controls, Conference Management etc) to ensure seamless communication between guests and hotel staff. Adding new interfaces is a straight forward procedure with our technical expertise and can be accomplished in a short period of time.



Consistent user experience

The customized HOTstream Mobile user interface is designed to complement the HOTstream IPTV and Signage solutions. This reflects the unique hotel profile and increases hotel visibility across all surfaces. Our Mobile solution can be also installed as a standalone. HOTstream Mobile is available for iOS and Android smartphones and tablets.



Mobile TV To Go

HOTstream Mobile TV To Go allows guests to enjoy live TV channels and movies offered by the hotel on their personal devices anywhere within the hotel's wireless network. This unique solution consists of a mobile streaming headend, a unified content management system, a cross-platform mobile application, a web portal page and an API for 3rd party integrations. The use of adaptive streaming ensures uninterrupted viewing even in congested networks.



Content and screen sharing

Realizing that screen sharing of guest devices on in-room TVs is desired by both hotels and guests, MCOM has created an easy and flexible screen mirroring solution for Apple, Android and Windows devices. HOTstream Screen Share enables the guests to connect their devices to the TV in three simple steps: enable, connect and authorize.



Promotions, Information

The hotel can promote selected facilities directly on the home screen or through targeted push notifications, both managed by our own Operations Managements System Suite (OMS).

MCOM Media Communications is one of the leading IT solution providers for hospitality, healthcare, transportation and other operators, having a large network of partners and regional offices in North America, Middle East & Africa, APAC and Europe.

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