TV AND MOBILE HOSPITALITY SOLUTIONS

MCOMS HOTstream delivers digital content, connectivity and commerce services
to Hotel guests and travelers on multiple devices via ONE centralized platform!
Our IPTV, VOD, Mobile, Digital Signage and Internet platforms, available on the cloud
and on the property, are fully integrated and commerce ready for hotel guests.

www.mcoms.com

All services,

HOTstream TV:
Redefining the Interactive Guest TV experience

HOTstream TV is the leading In-Room Entertainment (IRE) solution in the hospitality industry. By utilizing its expertise in video technology, TV usability and user interface design, HOTstream turns in-room TV viewing into the ultimate guest TV experience.
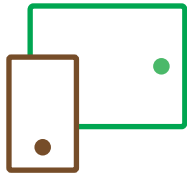
IPTV / Free-To-Guest (FTG)

Smart TVs

Advertisements & Information

Video On Demand (VOD)

Set-top boxes (STBs)

Content and Screen sharing

HOTstream Mobile:
Engage with your guests anytime, anywhere

HOTstream Mobile enables hoteliers to provide guest interactive services to iOS, Android and Windows mobile devices, creating an additional opportunity to communicate directly with your guests before, during and after their stay. Guests can now easily access hotel services, make reservations to hotel facilities, restaurants, spa or golf, view their bill, order room service, get travel information, view live TV channels and video on demand movies and much more on their preferred device.

Guest services and requests

Integration with hotel systems

Consistent user experience

Mobile TV To Go

Content and screen sharing

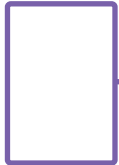**Advertisements & Information**

mcoms™

all screens.

HOTstream Internet:
Effortless high-speed internet

Hotel guests now travel with multiple devices and require a better, faster and more reliable internet access. HOTstream Internet is the perfect solution to connect all guests' personal devices. We combine our unique expertise in hospitality and telecommunications to provide you with a managed best-of-class internet access solution to serve your guests and visitors.

Zero configuration client access

Multiple product offers and plans

Integration with HOTstream Interactive TV

Multiple device access with roaming

Mobile friendly portal

Advertisements and Information

HOTstream Signage:
100% Hospitality signage. We make it just for you

HOTstream Signage is the most powerful way to publish information and promote services in a highly targeted way, utilizing state-of-the-art technologies. High Definition displays are placed in key hotel public areas: reception and lobby, conference halls, restaurants or recreation facilities. By using high quality videos, images, presentations, live feeds or any other content, you engage your guests and visitors and promote your services with targeted multimedia messages at the proper place and time.

Hotel Information, promotions

Way finding

Real time information

Conference Signage

Electronic concierge

Easy content update through OMS

HOTstream®

One experience.

HOTstream OMS:
Operations Management System suite

OMS is an all-encompassing suite of software tools for managing and monitoring all HOTstream related content and services. With OMS, hotel staff can easily manage content for in-room TVs, smartphones, tablets, laptops and digital signage monitors that are driven by HOTstream. OMS also includes applications for configuring and monitoring all HOTstream system components.

HOTstream Integrations:
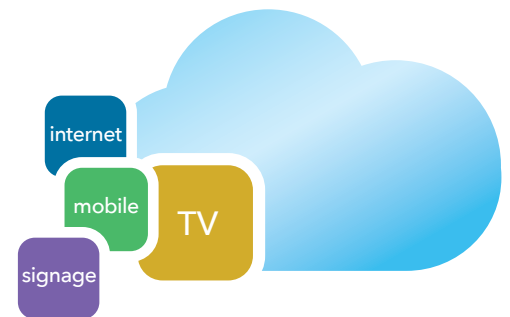## Seamless integrations for the hotel

MCOMS opens the door to getting the most out of the POS, PMS, CRM, SPA and other hospitality systems. HOTstream puts them into action, through targeted marketing and on-site commerce on any screen. HOTstream ecosystem makes the guests feel recognized and rewarded throughout their stay and beyond, generating long term value and increasing guests' loyalty. More than fifty integrations with different systems are already implemented and many more are currently under development. MCOMS ensures that if a hotel has a system that is not yet integrated, it will be added as part of the HOTstream installation process.

HOTstream Cloud:
All the hotel needs to enter into the future

HOTstream Cloud is the cloud edition of HOTstream hospitality: everything runs on the cloud and is delivered to the guest screens over the Internet. All the hotel needs is the HOTstream Cloud service and an internet connection, as our pioneer approach eliminates the need to acquire and maintain on-premise servers, racks, ups power feeds and other headend hardware.

Through HOTstream Cloud each hotel can have the full suite of MCOMS HOTstream up and running instantly, including Free-to-Guest TV, Hotel interactive services, PMS integration, Video-on-demand and Mobile apps.

MCOM Media Communications: MCOMS is one of the leading IT solution providers for hospitality, healthcare, transportation and other operators, having a large network of partners and regional offices in North America, Middle East and Africa, Europe and APAC. MCOMS designs, develops and operates advanced technology solutions for multiscreen environments, including applications for Smart TVs, set-top boxes, smartphones, tablets, laptops and digital signage monitors.

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